Getting Started with OhMD Video Visits on iPhone

1. At the time of your appointment, your provider will send you a text message with a link to the video visit. Tap the link and the video will automatically open in your phone's web browser.

2. If it is your first video visit, you will be prompted to "allow camera permissions". Tap "yes/allow". Your video call should then begin.

3. If your camera or sound is not working in the video chat, you may need to go into your phone settings and manually allow both camera and microphone permissions (see below).

4. Allow Camera and Microphone Permissions.

Settings > Safari > Camera > Allow
Settings > Safari > Microphone > Allow